

June 29, 2012

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street SW Washington, D.C. 20554

Ms. Karen Majcher Vice President – High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Farmers Mutual Telephone Company, Study Area Code 472221. Farmers Mutual Telephone Company is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4) and (h).

Should you have any questions, please contact me via email at <u>Lisi@fmtc.com</u> or by phone at (208) 452-2000.

Sincerely

Lisi Campbell

**Business Office Manager** 

**Enclosures** 

Cc: Idaho Public Utilities Commission

#### Farmers Mutual Telephone Company

PO Box 1030 Fruitland, ID 83619

June 22, 2012

Ms. Jean Jewell Commission Secretary Idaho Public Utilities Commission 472 West Washington Street Boise, ID 83720

### RE: State Certification of Farmers Mutual Telephone Company, Inc. in Idaho for Federal **Universal Service Support**

Dear Ms. Jewell,

Farmers Mutual Telephone Company, Inc. ("the Company" or "Farmers") hereby requests certification by Idaho Public Utilities Commission ("Commission") to the Federal Communications Commission ("FCC") and the Universal Service Administrative Corporation ("USAC") for universal service support, in accordance with 47 U.S.C. 254(e). Farmers, Study Area Code 472221, is a rural incumbent local exchange carrier (ILEC) as designated by the FCC, and is eligible to receive federal universal service high-cost support pursuant to the Code of Federal Regulations ("CFR"), Title 47, Sections 54.301, 54.305, and Part 36, sub-part F.

In accordance with the PUC's order No. 29841 in case No. WST-T-05-1, Farmers submits the following information in support of this request.

## Section 1: Eligible Telecommunication Carrier Information

Date of ETC Annual Report: July 2, 2012

Company Name: Farmers Mutual Telephone Company, Inc.

319 SW 3<sup>rd</sup> St Address: Fruitland, ID 83619

Company Contact Person/Title: Daniel E. Greig, General Manager

Telephone Number: 208.452.2000

Email Address: Dan@fmtc.com

Service Area Code (SAC): 472221

Number of Idaho Telephone Service Assistance Program (ITSAP) recipients: 118

## Section 2: Description of Carrier's Local Usage Plan--Competitive Eligible Telecommunications Carrier (CETC) Only

ETC applicants must demonstrate that their usage plan is comparable to the ILEC(s) in the service areas for which it seeks designation. C.F.R. § 54.202(a)(4). Local Usage Plan may be a descriptive narrative of the carrier's basic usage plan or it may be a copy of ILEC(s) tariff sheets as filed with the Idaho Public Utilities Commission.

#### N/A - Farmers is not a CETC carrier

## Section 3: Detailed Outage Information §54.313(a)(2)

Provide detailed information on any outage, as that term is defined in 47 C.F.R. § 4.5, of at least thirty (30) minutes in duration for each service area in which an ETC is designated for any facilities it owns, operates, leases or otherwise uses that potentially affect (a) at least ten percent of the end users served in a designated service area; or (b) a 9-1-1 special facility, as defined in 47 C.F.R. § 4.5(e). Specifically, the annual report must include information detailing: (a) the date and time of onset of the outage; (b) a brief description of the outage and its resolution; (c) the steps taken to prevent a similar situation in the future; and (f) the number of customers affected. Reporting period is January 1, 2011—December 31, 2011. See Order No. 29841, page 18.

Number of outages: None

Additional outage information: N/A

## Section 4: Unfulfilled Service Requests §54.313(a)(3)

Provide the number of requests for service from potential customers within the ETC's service area(s) that were unfulfilled in the previous year (January 1, 2011—December 31, 2011). The ETC shall also detail how it attempted to provide service to those potential customers. See Order No. 29841, page 19.

The number of unfulfilled service requests from potential customers within the ETC's service area: None

Additional information: N/A

## Section 5: Customer Complaints §54.313(a)(4)

Provide the number of complaints per 1,000 handsets or lines for the previous year (January 1, 2011—December 31, 2011)

The number of customer complaints per 1,000 handset or working access lines: None

Additional information: N/A

# Section 6: Service Quality and Consumer Protection Certification §54.313(a)(5)

Provide certification that the carrier is complying with applicable service quality standards and consumer protection rules.

Farmers certifies that it is in compliance with the applicable service quality standards and consumer protection rules of the FCC and the Idaho Public Utilities Commission. Please see the attached affidavit of corporate officer. Farmers is devoted to providing high-quality service to our customers, including prompt, responsive, and thorough customer service.

## Section 7: Ability to Remain Functional in Emergencies Certification §54.313(a)(6)

ETCs must demonstrate that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re-route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Farmers is well suited to remain functional during emergencies, or in response to damaged facilities, or spikes in network traffic. Farmers has taken significant steps to ensure that its network will remain functional without an external power source. Farmers has a backup power generator at each of its central offices.

### Section 8: Federal USF High-Cost Support Certification §54.313, §54.314

Pursuant to FCC regulations, in order for ETCs to continue to receive federal USF, the Commission "must file an annual certification with the USAC and the [FCC] stating that all federal high-cost support provided to such carriers within that State will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended."

NOTE: See "Example A" Affidavit of Business or Corporate Officer for the above certification requirements.

-	Example A					
State of County	of _ldaho)  CERTIFICATION BY ELIGIBLE TELECOMMUNICATIONS CARRIER  OF COMPLIANCE WITH SERVICE QUALITY AND CUSTOMER  PROTECTION, ABILITY TO REMAIN FUNCTIONAL IN EMERGENCIES  AND USE OF FEDERAL HIGH-COST SUPPORT.					
	AFFIDAVIT OF BUSINESS OR CORPORATE OFFICER					
that it is demon certificated Idaho v	aho Public Utilities Commission Order No. 29841requires that Eligible Telecommunications Carriers certify is compliant with applicable service quality standards and consumer protection rules; and ETCs must strate the ability to remain functional in emergencies. In addition, the Commission must file an annual action with the USAC and the FCC that all federal high-cost support provided to ETCs within the State of will be used only for the provision, maintenance, and upgrading of facilities and services for which the tis intended. Accordingly, the undersigned states and verifies under oath the following:					
1.	I am an officer of Farmers Mutual Telephone Company in Idaho, which is an eligible telecommunications carrier for receiving federal universal service support under section 214(e) of the Telecommunications Act of 1996 in the state of Idaho.					
2.	I am familiar with the Company's day-to-day operations in the state of Idaho and with the State's service quality standards and consumer protection rules as set forth in Commission Order No. 29841.					
3.	Farmers Mutual Telephone Company is complying with applicable service quality standards and consumer protection rules of the Federal Communications Commission and the Idaho Public Utilities Commission.					
4.	I certify to the Commission that the Company is able to remain functional in emergencies as set forth in Commission Order No. 29841 and in 47 C.F.R. § 54.201(a)(2).					
5.	I also certify that all federal universal service support funds received by Farmers Mutual Telephone Company during the current calendar year will be used in a manner consistent with section 254(e); that is, for the provision, maintenance, and upgrading of facilities and services for which the support is intended. The company will continue to comply for the period of January 1, 2013, through December 31, 2013, to be eligible for federal universal service fund support.					
6.	This verification and affidavit is provided to be the Idaho Public Utilities Commission to enable the IPUC to certify to the FCC that federal universal service support received by the eligible carriers in the state will be used in a manner consistent with Section 254(e) of the Telecommunications Act.  Daniel E, Greig, General Manager					
	$\frac{6/22/2012}{\text{Date}}$					
SUBSC	RIBED AND SWORN to before me this 22 day of August 2012					

Notary Public for <u>Ldoho</u>, residing at <u>Payette</u> My Commission expires <u>10-25-12</u>

JACKIE JERMAN NOTARY PUBLIC STATE OF IDAHO

#### Rate Floor Data Collection - OMB Control Number 3060-0986

#### **Block 1 - Contact Information**

ROW		FORMAT OF	
#	DATA ELEMENT	<b>REQUESTED DATA</b>	RESPONSE
1	Carrier Study Area Code	6 numeric digits	472221
2	Carrier Study Area Name	alpha characters	FARMERS MUTUAL TEL CO LTD ID
3	Service Provider Identification Number	9 numeric digits	143002514
4	Residential Local Service Charge Effective Date	mm/dd/yyyy	06/01/2012
5	Contact Name	alpha characters	Greig, Daniel E
6	Contact Telephone Number (include area code)	9 numeric digits	208-452-2000
7	Sheet Number	numeric digit(s)	
8	Total Number of Sheets	numeric digit(s)	

#### **Block 2 - Residential Local Service Rates, Fees and Line Counts**

				Column 4 Manditory	
		Column 2 State Subscriber Line	Column 3 State Universal	Extended Area Service	Column 5
	Column 1 Residential Local Service Charge	Charge	Service Fee	Charge	Loops
9	0.00	0.00	0.00		0